

ABSTRACT

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An administration system, including an administrated machine, such as a copying machine, for being administrated; and an administration machine, connected with the administrated machine through communication lines, for administrating the administrated machine. The administrated machine further includes: a) a trouble type judging section for detecting a trouble caused on the administrated machine and for judging a type of the trouble. In the administration system, the administrated machine makes the administration machine, connected to the communication lines, obtain trouble type information corresponding to the trouble type judged by the trouble type judging section; and the administration machine makes the administrated machine to obtain, based on the trouble type information, restoration work information stored in advance to be in connection with the trouble type information.